

# REMOTE CONTROL & SCREEN SHARING

Discover the best alternative to TeamViewer and Anydesk. Provide instant Attended or Unattended remote assistance to your teams or clients anywhere, at any time.



## TAKE CONTROL OF REMOTE CLIENTS AND TROUBLESHOOT PROBLEMS IN ONE CLICK

### 1-CLICK REMOTE CONTROL



Take control of the screen, mouse, and keyboard of remote clients, in just one click from the end-user. Supports Multi-agent sessions.



### INSTANT SETUP & CONNECTION

Simply download and run a small program on both sides. The end-user can establish the connection just by sharing his ID and password.

### UNATTENDED ACCESS



Upon authorization from the end-user, agents can quickly access unattended remote computers, even when in low power mode (Wake-On-LAN).



### EFFICIENT SUPPORT TOOLBOX

Screen sharing sessions include a complete support toolbox: Chatbox, file transfer, remote computer information, remote terminal commands, recording, etc...

### CUSTOMIZATION OPTIONS



Support agents can create a personalized, streamlined version of the connection client program for their customers, with their logo, brand colors and a simplified interface.



### SECURE AND RELIABLE

Connections are secured with industry standard TLS encryption. Additionally, servers are managed by our experts and located all around the world for the best experience.

# FLEXIBLE SUPPORT SOLUTION FOR WINDOWS, MAC AND ANDROID

TSplus Remote Support offers a flexible and versatile SaaS solution, available on-premise or in the cloud. Get attended and unattended remote access and control over Windows, Mac, and Android devices. With robust branding and integration options, it offers a complete set of tools for fast, efficient, and secure remote assistance for businesses of all sizes, anywhere.



**Provide Remote Support:** Have your support agents assist, support and troubleshoot problems faced by your remote customers.



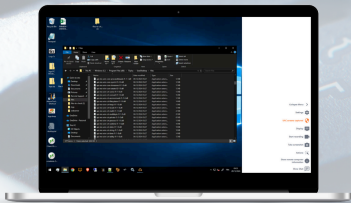
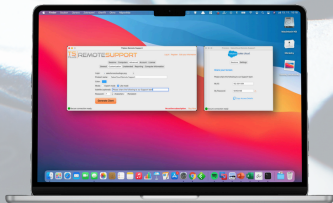
**Provide Secure Unattended Maintenance:** Provide remote IT maintenance such as server updates or setting up tools for your users on various devices.



**Provide Remote Training:** Use secure multi-user session sharing and collaborative tools to remotely train your teams or clients.



**Decrease IT Costs:** Significantly save vs alternative solutions, while benefiting from strong security, reliable connections, and powerful features.



**LEARN MORE**

**CONTACT US**  
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**VISIT OUR WEBSITE**  
www.tsplus.net/remote-support