

# REMOTE PC CONTROL & SCREEN SHARING



## SECURE REMOTE ASSISTANCE SAAS SOLUTION

### TS PLUS About Us

TSplus Remote Support enables support agents and maintenance teams to provide instant, attended or unattended access to remote PCs, at a price that won't break your IT budget. Connection servers are fully managed by TSplus, with server locations all around the world.

- ✓ No installation or configuration
- ✓ Connection with ID and Password
- ✓ End-to-end TLS encryption
- ✓ Branding options



### Remote

One click to take control of the screen, mouse, and keyboard of remote clients to troubleshoot problems. With chatbox, file transfer, clipboard, etc



### Unattended Access

Agents can easily add, connect, remove unattended computers, send remote commands and block user input capability



### User Experience

Simplified end-user interface with Lite connection client. Agents can enable dynamic screen resolution, multi-monitor support, and more